

# Impact measurement

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Example of Impact measurement

Tote Board- Enabling Lives Initiative (TB-ELI)



Giving Hope  
Improving Lives

# TB-ELI

- ❖ **Persons with disabilities** are empowered, recognized, and given full opportunity to become integral and contributing members of society.
- ❖ **Caregivers** are empowered and supported through a comprehensive range of support mechanisms that address their caregiving, social-emotional and training needs.

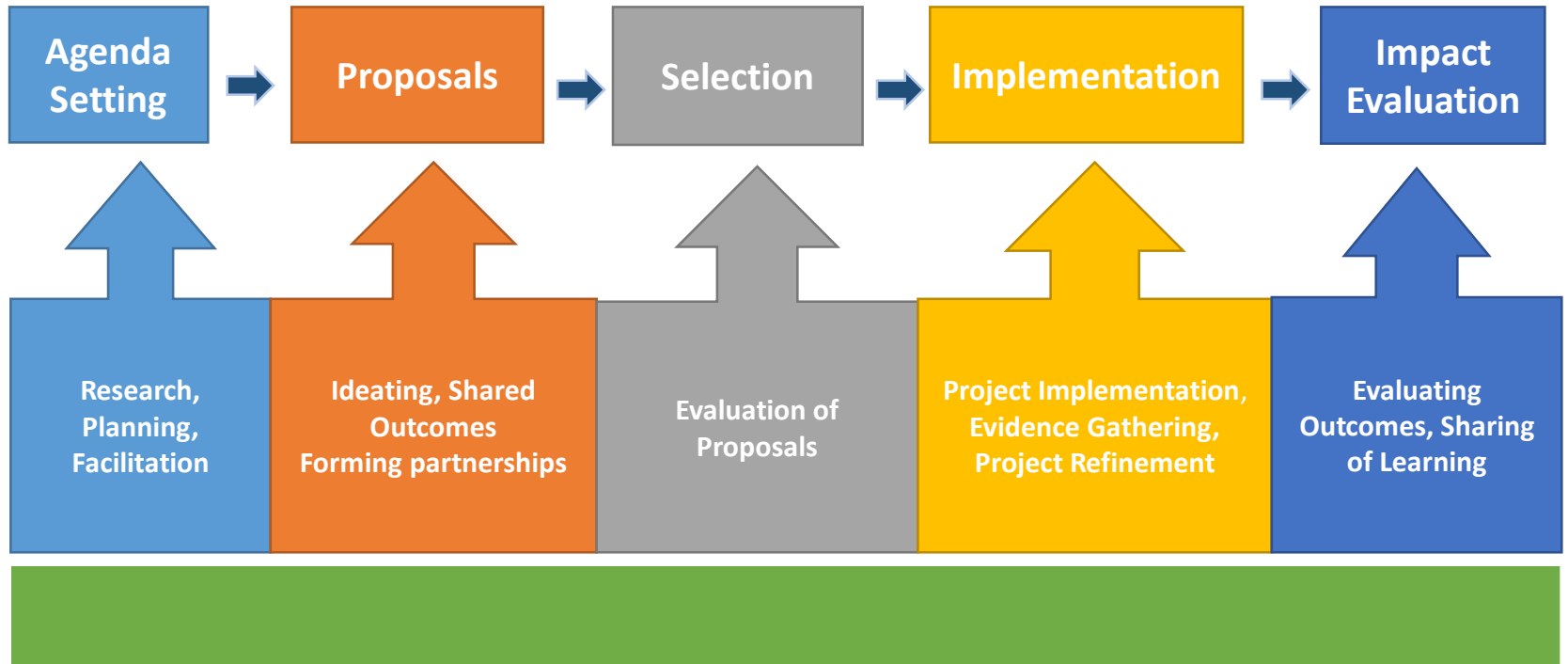
Partners	Focus Areas
SG Enable	Grant Call focusing on <b>Data and Technology, Caregivers Support and Transition Management.</b>
NCSS	<b>Public Education</b> Initiatives to create awareness of PwDs
<b>Total funding (FY2015-FY2019)- \$30m</b>	



# TB-ELI Eight “Shared Outcomes”

	Persons with Disabilities	Caregivers
<b>Well-being</b>	1) Persons with disabilities experience increased psychological and emotional well-being.	2) Caregivers experience increased psychological and emotional well-being.
<b>Empowerment/ support</b>	3) Persons with disabilities improve in their life skills  5) Persons with disabilities are able to make informed decisions and planning via better support, access to information, programme navigation.	4) Caregivers feel confident of their ability to provide competent care and support  6) Caregivers have greater access to support services, network and structure that sustain caregiving
<b>Integration with society</b>	7) Persons with disabilities have more opportunities to participate in social, family, economic and community life.	8) Caregivers have more opportunities to participate in social, family, economic and community life.

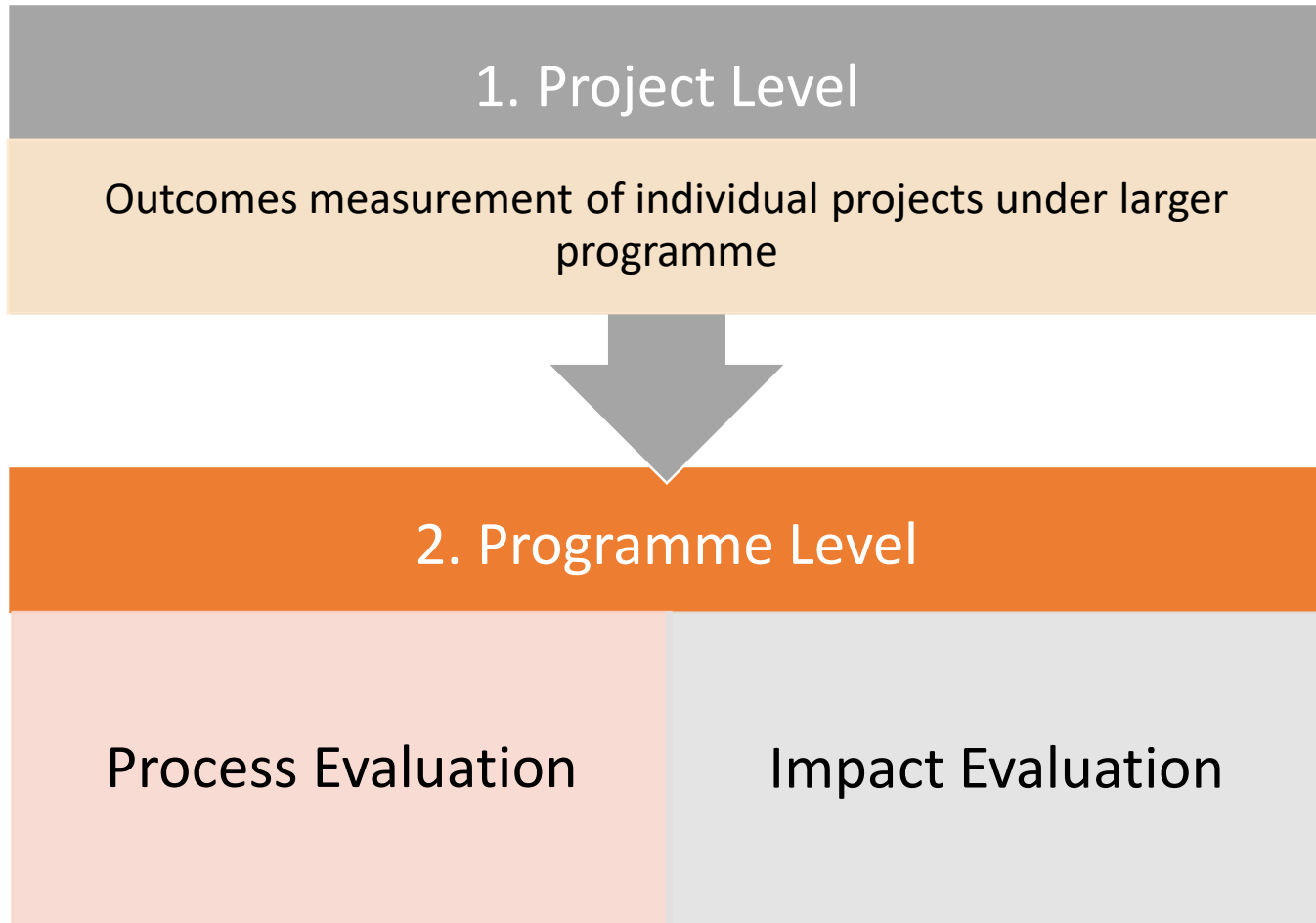
# TB-ELI Funding Process



# Programme Features

- ❖ Evidence based
- ❖ Ideation and Engagement
- ❖ Innovation
- ❖ Tri-sector collaboration
- ❖ Impact measurement

# TB-ELI Impact Measurement



# Making a difference





# Social Impact Measurement Framework (PWDs)

Shared Outcome	Outcome Indicators	How to measure
<p>Persons with disabilities (PWDs) experience increased psychological and emotional well-being</p>	<ul style="list-style-type: none"> <li>Improved psychological and emotional state in PWD</li> </ul>	<p>The Short Warwick-Edinburgh Mental Well-being Scale (SWEMWBS)</p>
<p>PWDs improve in their life skills (i.e. independent living skills, functional skills etc.) as much as their potential allows</p>	<ul style="list-style-type: none"> <li>PwD has acquired relevant life skills to engage in the community</li> <li>PwD requires less support in activities of daily living (ADL)</li> </ul>	<ul style="list-style-type: none"> <li>How would you rate your level of functional and independent living skills?</li> <li>How would you rate your reliance on support for Activities of Daily Living (ADLs)</li> </ul>
<p>PWDs (or their proxies) are able to make informed decisions and planning via better support and access to information, programme and product navigation</p>	<ul style="list-style-type: none"> <li>Increased knowledge of available care and support for PWD</li> </ul>	<ul style="list-style-type: none"> <li>How would you rate the level of support available to help you access information to plan and make informed decisions?</li> <li>How would you rate the information available to help you plan and make informed decisions?</li> </ul>
<p>PWDs have more opportunities to participate in social, family, economic and community life.</p>	<ul style="list-style-type: none"> <li>Increased level of participation in social life by PwD</li> <li>Increased level of participation in family life by PwD</li> <li>Increased level of participation in economic life by PwD</li> <li>Increased level of participation in community life by PwD</li> </ul>	<ul style="list-style-type: none"> <li>How would you rate your opportunity to participate in social life?</li> <li>How would you rate your opportunity to participate in family life?</li> <li>How would you rate your opportunity to participate in economic life?</li> <li>How would you rate your opportunity to participate in community life?</li> </ul>

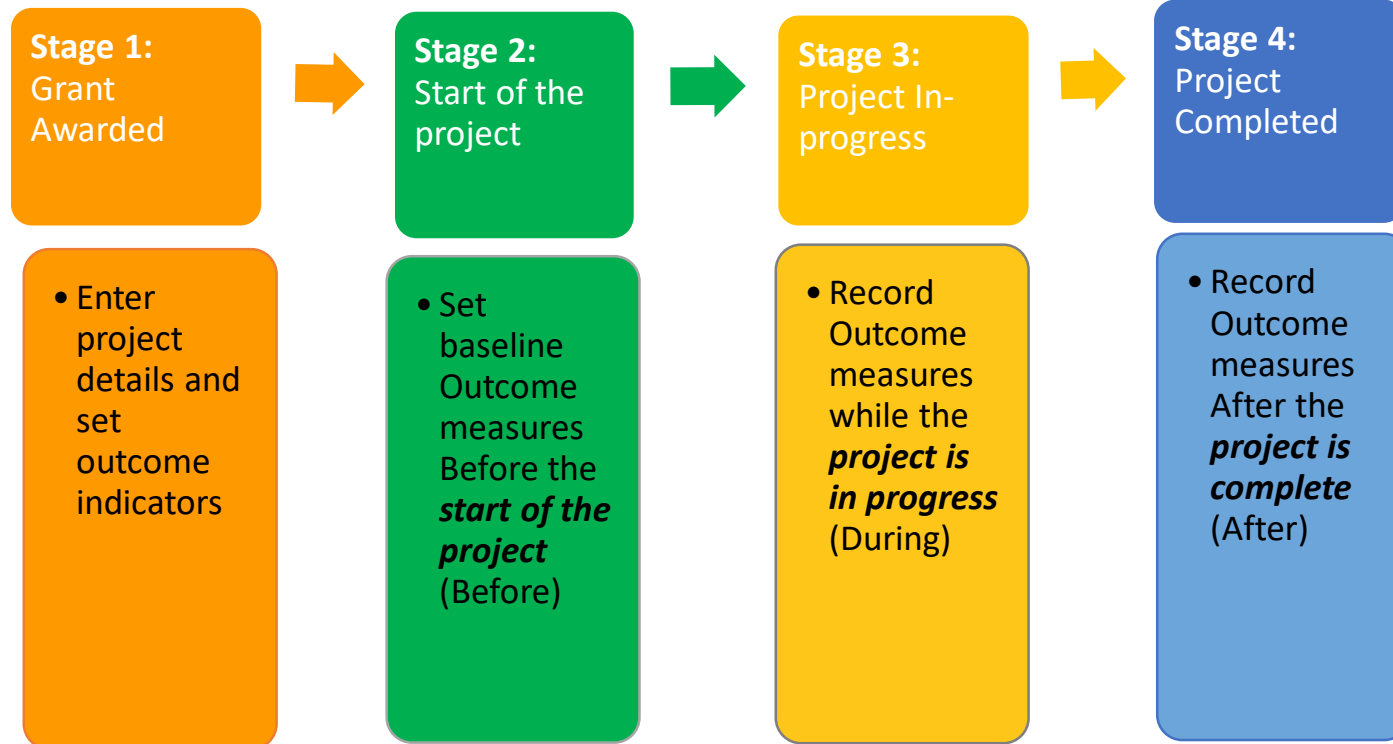
# Social Impact Measurement Framework (Caregivers)

Shared Outcome	Outcome Indicators	How to measure
<p>Caregivers experience increased psychological and emotional well-being</p>	<ul style="list-style-type: none"> <li>Improved psychological and emotional state in caregiver</li> </ul>	<p>The Short Warwick-Edinburgh Mental Well-being Scale (SWEMWBS)</p>
<p>Caregivers feel confident of their ability to provide competent care and support to PWDs</p>	<ul style="list-style-type: none"> <li>Increased knowledge of available care and support for PWD</li> </ul>	<ul style="list-style-type: none"> <li>How would you rate your knowledge/skills in rendering care and support to PwD?</li> <li>How confident are you in your ability to render care and support to PwD?</li> </ul>
<p>Caregivers have greater access to support services, network and structure that sustain caregiving</p>	<ul style="list-style-type: none"> <li>Increased take up of appropriate care or support services for PWD</li> </ul>	<ul style="list-style-type: none"> <li>How do you rate the availability of support services for caregivers?</li> <li>How easy is it for you to tap on care giving support services?</li> <li>How would you rate your frequency of tapping on caregiving support services?</li> </ul>
<p>Caregivers have more opportunities to participate in social, family, economic and community life</p>	<ul style="list-style-type: none"> <li>Increased level of participation in social life by Caregiver</li> <li>Increased level of participation in family life by Caregiver</li> <li>Increased level of participation in economic life by Caregiver</li> <li>Increased level of participation in community life by Caregiver</li> </ul>	<ul style="list-style-type: none"> <li>How would you rate your opportunity to participate in social life?</li> <li>How would you rate your opportunity to participate in family life?</li> <li>How would you rate your opportunity to participate in economic life?</li> <li>How would you rate your opportunity to participate in community life?</li> </ul>

# Impact measurement Toolkit

- Toolkit automatically generates a **dashboard of outcome indicators** tailored for each project designed to gain insights about the impact of the projects
- Outcome indicators are measured through a series of targeted **questions and surveys** to complete with beneficiaries
- Completion of surveys is prompted at **key project milestones**
- Provides an easy-to-read **summary of project impacts** and progress

# Before- During- After



# Qualitative aspects

- Projects to provide qualitative information, in addition to quantitative information
- Analysis of what is or what is not working- reasons for the scoring
- Learning and good practice- mini case studies

Other Initiatives

# Capacity & Capability building

- More Effective Non profit organisations
- Ecosystem building

Some examples of various programmes:

- ACE Capstone Leadership
- Global Leaders Series
- Case Study Collaborator
- Leap for Good -Social Enterprises

Thank you.