



AVPN Membership FAQs



MEMBERSHIP FAQs

This guide provides clarifications on frequently asked questions about the AVPN membership programme, including the benefits of being a member and member content submission processes.

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** Only accessible to AVPN Member Admin, who is usually the primary contact.*

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AVPN Members' Community

Click [this](#) link to access the members' community guide

Terms and Conditions

Click [this](#) link to access the membership terms and conditions

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What are the benefits of joining the AVPN membership programme?

- As an AVPN member, you will gain access to a global network of social investors from a diverse range of sectors — all deploying resources in Asia. Please follow this [link](#) to know more.

What are the differences among the membership tiers?

- **Vision (USD 10,000)**

This is the highest profile AVPN membership tier and includes members like Hewlett Foundation, Bloomberg, Singapore Economic Development Board, Visa, Nilekani Philanthropies. This tier includes the [Vision Experience](#) at the AVPN Conference every year, as well as benefits from the Catalyst tier.

- **Catalyst (USD 5,000)**

This tier supports those on the frontlines of ecosystem building: sharing specialist knowledge, developing communities, or looking for ways to move capital across Asia. As a member, you will have access to our market representatives based in 18 markets across Asia, who can connect you with AVPN members and stakeholders. Our goal is to provide members with the support and connections you need in order to maximise your impact and enhance your collaborations with important and relevant stakeholders in our network.

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- **Knowledge (USD 1,000)**

This tier is for organisations that are still exploring the regional landscape and wish to take their time to get familiar with it. It is suitable for nascent organisations that are new to the social investment space. This tier is self-directed: Knowledge tier members do not have the support of a dedicated market representative to facilitate introductions and collaborations. AVPN will provide clear advice on how you can access your benefits online.

NOTE: For Knowledge membership tier, the membership benefits listed below are exclusive to the market where the Knowledge member is registered. For instance, if a Knowledge member is registered in Singapore, only their Singapore-based team will be eligible for the benefits, and not those based in other regional offices. If your organisation wishes multiple staff, in multiple locations to take advantage of AVPN services and programmes, we recommend Catalyst membership.

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Benefits	Vision	Catalyst	Knowledge
Premium level of membership that includes Vision Experience at the AVPN Global Conference every year	✓		
Exclusive invitations to participate in a series of roundtables throughout the year	✓		
Access to your Market Representatives to help connect you to other ecosystem builders across the region, introducing you to other members and fostering unusual allies	✓	✓	
Priority speaking slots at AVPN's events to help you share your knowledge to build the ecosystem	Top	Higher	
Gain access to AI-powered insights through Social Investment in Action - Asia (SIAA) Dashboard	1 Complimentary Annual Subscription (Worth USD 1500)	Special Member Rate	Special Member Rate
Access to AVPN Academy fellowships and training programmes at a discounted rate to grow your skills and networks in the ecosystem	1 Complimentary Annual Basic Suite Pass (Worth USD 3500)	Special Member Rate	Special Member Rate
Access to ImpactCollab (AVPN's bespoke social investing platform offering vetted impact organisations across Asia)	<p>✓</p> <p>Governance Maturity Scorecard Rating</p> <p>Full Due Diligence Documentation Based on 50+ Questions</p> <p>Detailed Organisational View</p>	<p>✓</p> <p>Governance Maturity Scorecard Rating</p> <p>High Level Organisational View</p>	<p>✓</p> <p>Governance Maturity Scorecard Rating</p> <p>Catalogue View (List View of Impact Organisations)</p>

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Benefits	Vision	Catalyst	Knowledge
Impact Organisation Due Diligence via ImpactCollab Platform	Sponsoring 2 Impact Organisations for Due Diligence (Worth USD 5000) and Onboarding to the ImpactCollab Platform	Sponsoring 1 Impact Organisation for Due Diligence (Worth USD 2500) and Onboarding to the ImpactCollab Platform	
Secure extensive visibility for your initiatives through our website, newsletter, and social media platforms	✓	✓	✓
Access to the members-only part of AVPN's website	✓	✓	✓
Receive an invitation to exclusive member gatherings	✓	✓	✓
Complimentary tickets to AVPN regional summits	2	2	1
Discounted rates for academy trainings, and fellowship convenings	✓	✓	✓
Buy tickets to AVPN Global Conference at preferential rates	✓	✓	✓
Access to AVPN Members' Community within the AVPN Events app to send messages and schedule meetings with other AVPN members	10 staff (1 Primary Contact + 9 staff)	5 staff (1 Primary Contact + 4 staff)	1 staff (1 Primary Contact)

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When is the start of the membership cycle?

- Our membership cycle runs on a calendar year beginning **1 January** and ending **31 December**. Please note that from **January - April**, new members will be billed on a prorated basis until 31 December of that same year (12 months in January, 11 months in February, 10 months in March, etc). For members who sign up from **May - December**, they will be billed until 31 December of the following year (20 months in May, 19 months in June, etc).

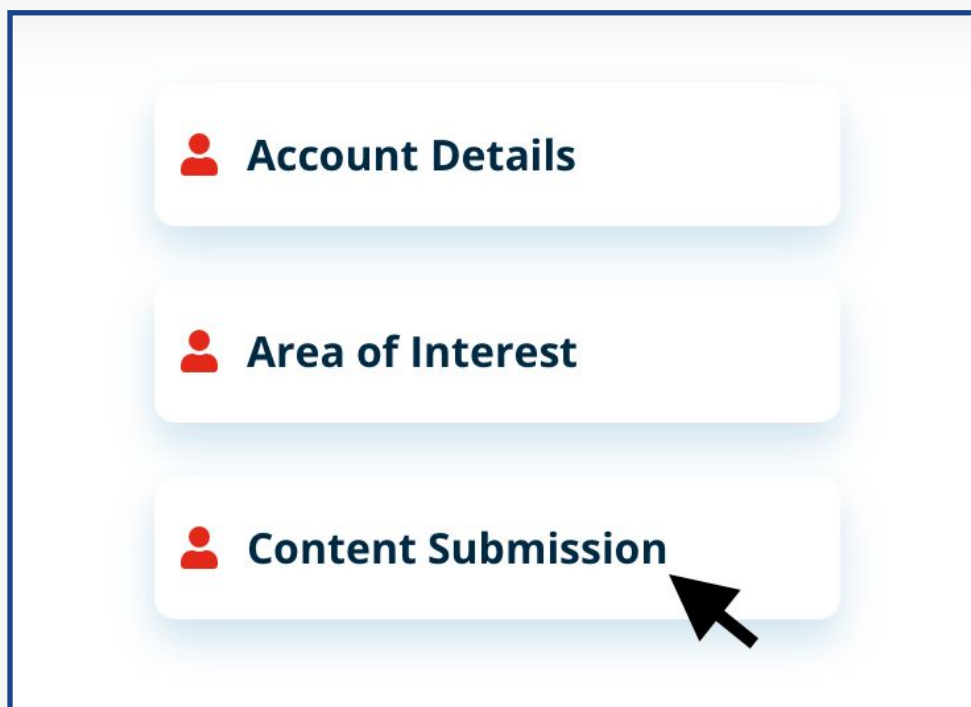
Membership Tier	Annual Rate	Monthly Rate	Jan	Feb	Mar	Apr	May	Jun
Knowledge	1,000.00	83.33	1,000.00	916.67	833.33	750.00	1,666.67	1,583.33
Catalyst	5,000.00	416.67	5,000.00	4,583.33	4,166.67	3,750.00	8,333.33	7,916.67
Vision	10,000.00	833.33	10,000.00	9,166.67	8,333.33	7,500.00	16,666.67	15,833.33

Membership Tier	Annual Rate	Monthly Rate	Jul	Aug	Sept	Oct	Nov	Dec
Knowledge	1,000.00	83.33	1,500.00	1,416.67	1,333.33	1,250.00	1,166.67	1,083.33
Catalyst	5,000.00	416.67	7,500.00	7,083.33	6,666.67	6,250.00	5,833.33	5,416.67
Vision	10,000.00	833.33	15,000.00	14,166.67	13,333.33	12,500.00	11,666.67	10,833.33

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How do I access the member content submission?

- Go to avpn.asia on a web browser and click on the “Login” button.
- Enter your registered email address and password. Once logged in, access the **Member Content Submission** page using either of the following methods:
 - Access via <https://avpn.asia/userprofile/#member-content-submission>.
 - OR click on the “Content Submission” button found at the left side of the **User Profile** page.



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- Initial details shown on the Member Content Submission page are auto-populated from the Account Details page.

Member Content Submission

Please allow two to three business days to process request. AVPN will notify you upon completion or if there are additional information needed.

Your Organisation Name *(Required)*
Hyper Foundation

Email *(Required)*
info@hyperfoundation.com

Category
Member Page

- Users can submit or update member content in the drop-down category. Any changes made here will require a processing time of two to three business days.

Member Content Submission

Please allow two to three business days to process request. AVPN will notify you upon completion or if there are additional information needed.

Your Organisation Name *(Required)*
Hyper Foundation

Email *(Required)*
info@hyperfoundation.com

Category
Member Page

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How do I transfer my AVPN member admin access?

- Send an email to membership@avpn.asia providing the details of the new AVPN member admin:
 - First Name
 - Last Name
 - Email
 - Title/Designation
 - Country of Residence

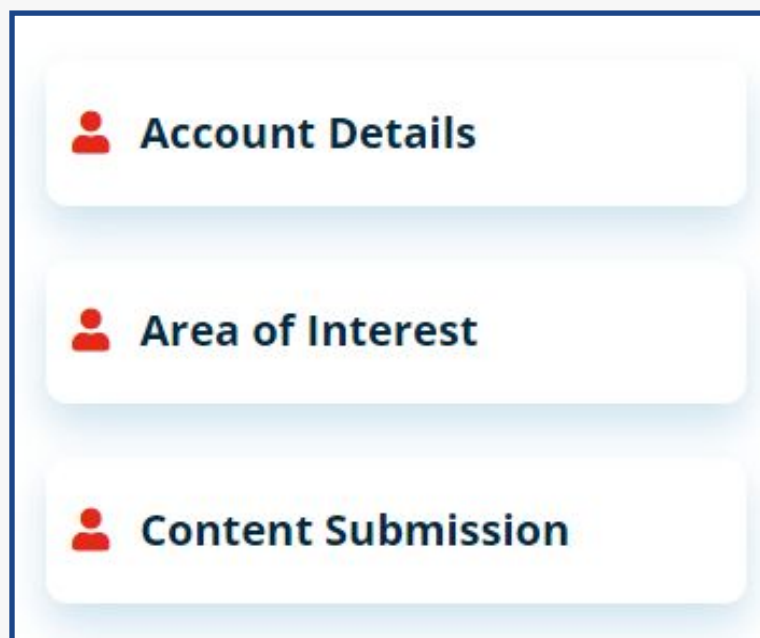
How many AVPN Member Admin accesses are permitted per organisation?

- To facilitate easier coordination, we encourage you to limit the AVPN Member Admin access to just one staff member.

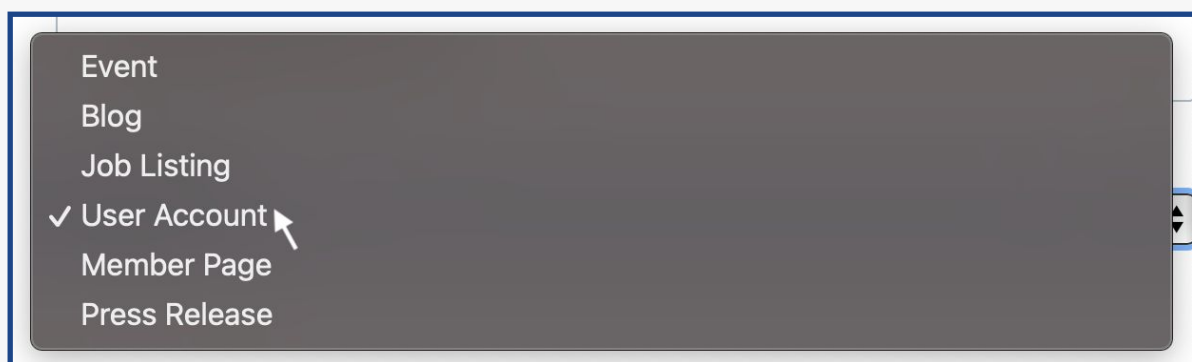
MEMBERSHIP FAQs

How do I create a user account?

- From your profile page, click on the **Content Submission** tab on the left.

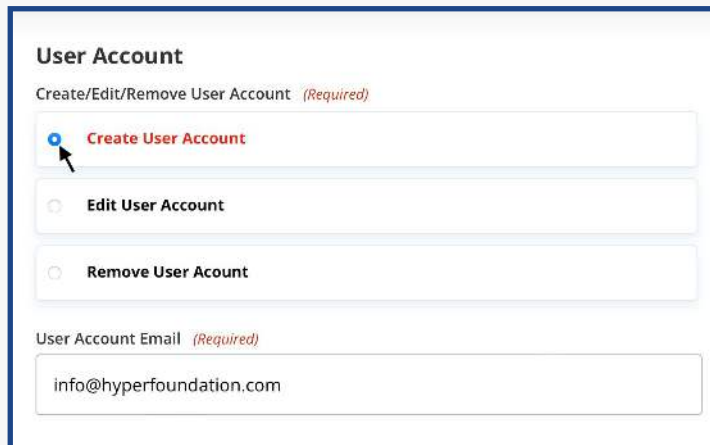


- Select **User Account** from the drop-down Category.



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- Choose **Create User Account** from the options listed and insert **User Account Email**.



The screenshot shows a form titled "User Account". Below the title is a label "Create/Edit/Remove User Account (Required)". There are three radio button options: "Create User Account" (which is selected and has a mouse cursor pointing to it), "Edit User Account", and "Remove User Account". Below these options is a text input field labeled "User Account Email (Required)" containing the text "info@hyperfoundation.com".

- Insert **User Account Name**, **User Account Title/Designation**, and **User Account Organisation Name**.



The screenshot shows the "Create User Account" form with the following fields filled out: "User Account Name (Required)" is split into "First" (John) and "Last" (Smith); "User Account Title/Designation (Required)" is "Community Manager"; and "User Account Organisation Name (Required)" is "Hyper Foundation".

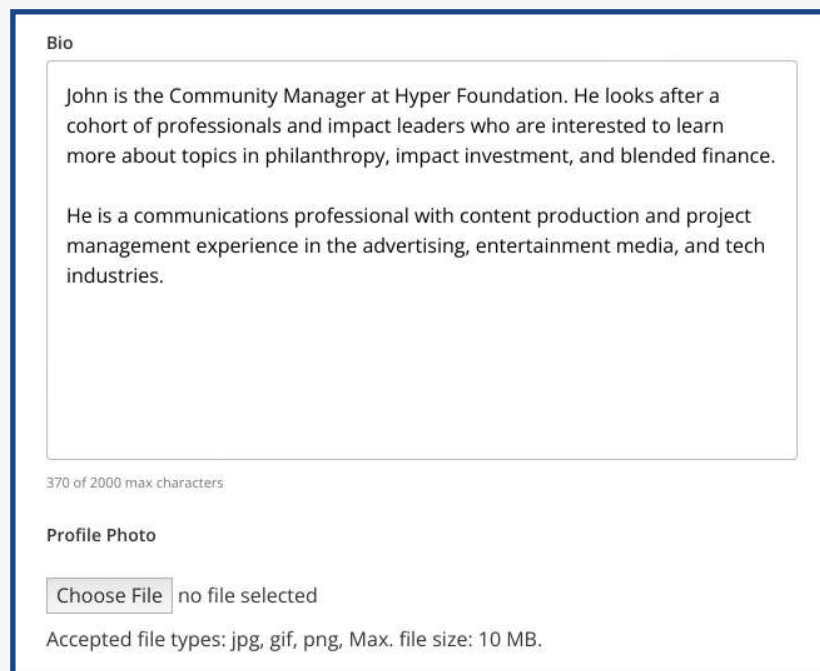
- Select **User Account Country of Residence** from drop-down.



The screenshot shows a drop-down menu labeled "User Account Country of Residence (Required)". The selected option is "Philippines".

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- Insert **Bio** and, if available, upload **Profile Photo** with maximum file size of 10 MB only.



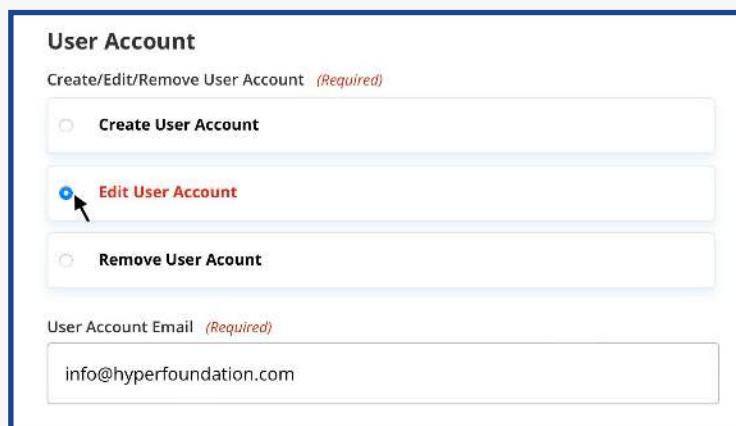
The screenshot shows a form with two main sections. The first section is titled "Bio" and contains a text area with the following text: "John is the Community Manager at Hyper Foundation. He looks after a cohort of professionals and impact leaders who are interested to learn more about topics in philanthropy, impact investment, and blended finance. He is a communications professional with content production and project management experience in the advertising, entertainment media, and tech industries." Below the text area, it says "370 of 2000 max characters". The second section is titled "Profile Photo" and contains a "Choose File" button, the text "no file selected", and the instruction "Accepted file types: jpg, gif, png, Max. file size: 10 MB."

- Add **Notes** (if applicable) then review and accept [AVPN's Data Protection Policy](#) then click **Submit**. We will notify via email for any feedback.

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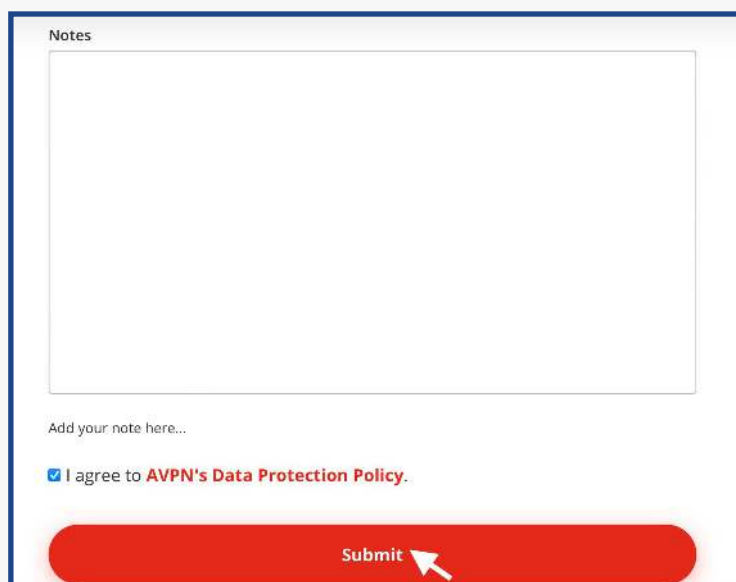
How do I edit a user account profile?

- From your profile page, click on the **Content Submission** tab on the left.
- Select **User Account** from the Category dropdown.
- Choose **Edit User Account** from the options listed and insert **User Account Email**.



The screenshot shows a form titled "User Account" with the subtitle "Create/Edit/Remove User Account (Required)". It contains three radio button options: "Create User Account", "Edit User Account" (which is selected and highlighted with a blue circle and a mouse cursor), and "Remove User Account". Below these options is a text input field labeled "User Account Email (Required)" containing the email address "info@hyperfoundation.com".

- Insert updated user account information and add **Notes** (If applicable). Review and accept [AVPN's Data Protection Policy](#) then click **Submit**. We will notify via email for any feedback.

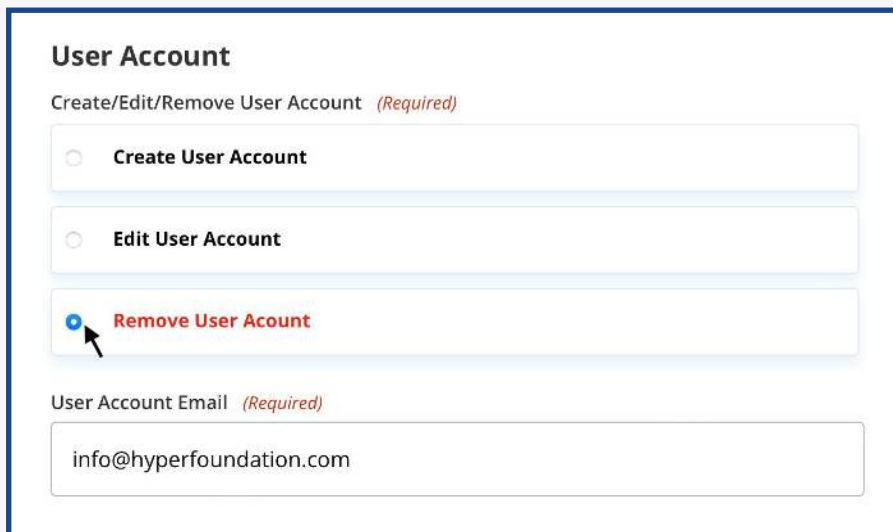


The screenshot shows the "Notes" section of the form. It features a large empty text area for adding notes. Below the text area is a checkbox labeled "I agree to AVPN's Data Protection Policy." which is checked. At the bottom of the section is a red "Submit" button with a mouse cursor pointing to it.

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How do I remove a user account?

- From your profile page, click on the **Content Submission** tab on the left.
- Choose **Remove User Account** from the options listed and insert **User Account Email**.



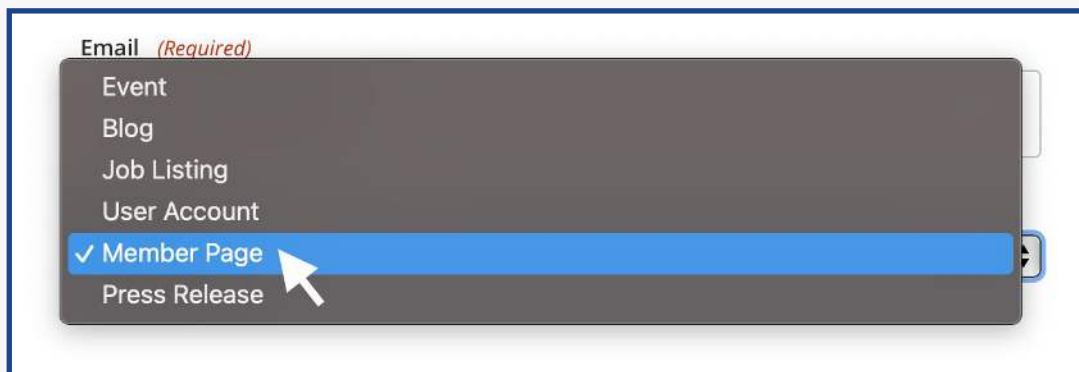
The screenshot shows a form titled "User Account". Below the title is a label "Create/Edit/Remove User Account" with "(Required)" in red. There are three radio button options: "Create User Account", "Edit User Account", and "Remove User Account". The "Remove User Account" option is selected, indicated by a blue dot and a mouse cursor. Below the options is a label "User Account Email" with "(Required)" in red. A text input field contains the email address "info@hyperfoundation.com".

- Add **Notes** (If applicable) then review and accept [AVPN's Data Protection Policy](#), then click Submit. We will notify via email for any feedback.

MEMBERSHIP FAQs

How do I update a member page?

- From your profile page, click on the **Content Submission** tab on the left.
- Select **Member Page** from the drop-down category.

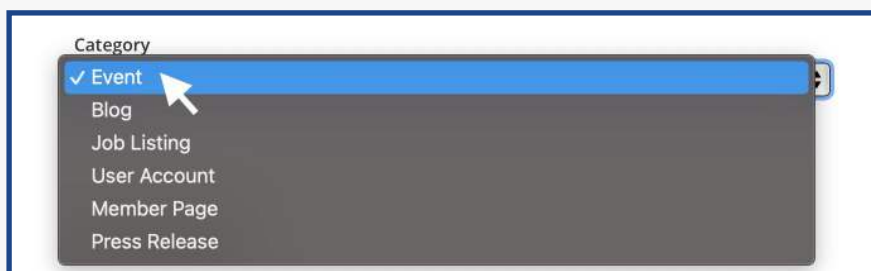


- Complete Member Page form and upload **Organisation Photo** with a maximum file size of 10 MB only.
- Add **Notes** (if applicable) then review and accept [AVPN's Data Protection Policy](#), then click Submit. We will notify via email for any feedback.

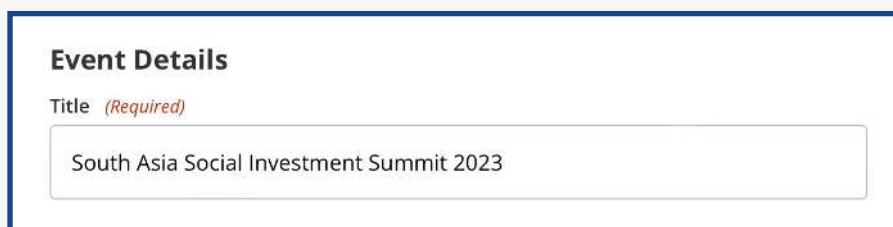
MEMBERSHIP **FAQs**

How do I publicise an event?

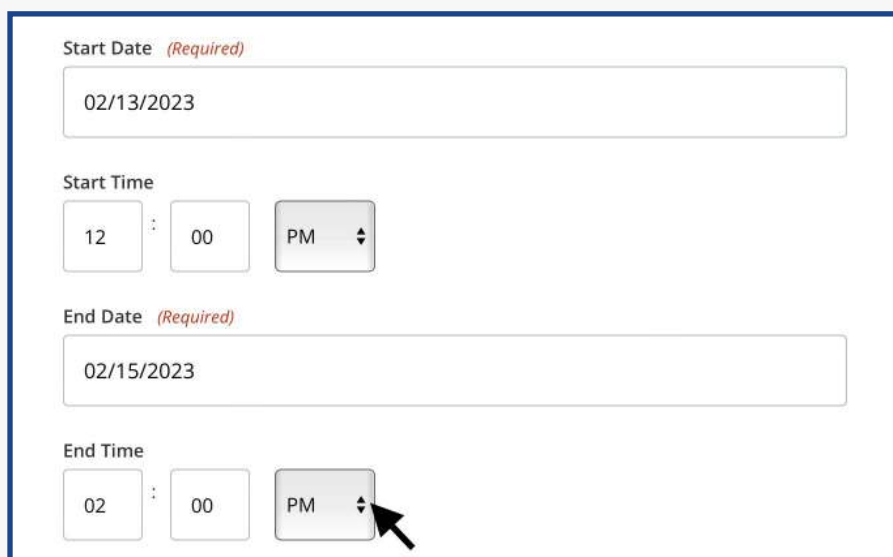
- From your profile page, click on the **Content Submission** tab on the left.
- Select **Event** from the drop-down category.



- Insert the event **Title**.

A screenshot of the "Event Details" form. The title "Event Details" is at the top. Below it is a label "Title (Required)" in red. A text input field contains the text "South Asia Social Investment Summit 2023".

- Insert **Start** and **End Date** and **Time**.

A screenshot of the "Event Details" form showing the date and time selection fields. The "Start Date (Required)" field contains "02/13/2023". The "Start Time" section has three input boxes: "12", "00", and a dropdown menu set to "PM". The "End Date (Required)" field contains "02/15/2023". The "End Time" section has three input boxes: "02", "00", and a dropdown menu set to "PM", with a mouse cursor pointing at the "PM" dropdown.

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- Insert **Time Zone**, **Location**, and **Country**. Specify the name of the country for in-person events only. Otherwise, type “On-line” for virtual events.



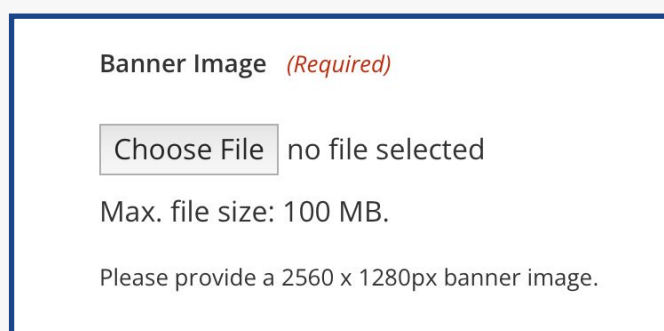
The screenshot shows a form with three input fields. The first field is labeled "Timezone (Required)" and contains the text "UTC+5:30". Below it is a small text "8 of 10 max characters". The second field is labeled "Location" and contains the text "Asia/Kolkata". The third field is labeled "Country (Required)" and contains the text "On-line". A red-bordered box highlights the "Country" field with the text "Specify name of country for in-person events or 'On-line' for virtual events."

- Write an event **Description**.



The screenshot shows a form with a single text area labeled "Description (Required)". The text inside the text area reads: "The Asian region is responsible for nearly half of the world's greenhouse gas emissions, with the conclusion of the COP26 summit, major shifts towards achieving net zero have been discussed. There is a significant amount of smallholder farmers who reside within the region, and the transition for these farmers towards non-traditional sustainable farming practices is going to prove challenging for most. This will also impact the dynamics of the regional agricultural supply chains. Supporting this transition requires support from both governmental and independent agencies. This workshop will discuss the challenges that the agricultural sector faces moving towards in a net-zero sensitive economy, focusing on investment gaps and strategies that can be adopted to mitigate transitional risks in the sector."

- Insert **Registration Link** and **Banner Image**. Note: Please provide a 2560 x 1280 px banner image with a maximum file size of 100 MB only.



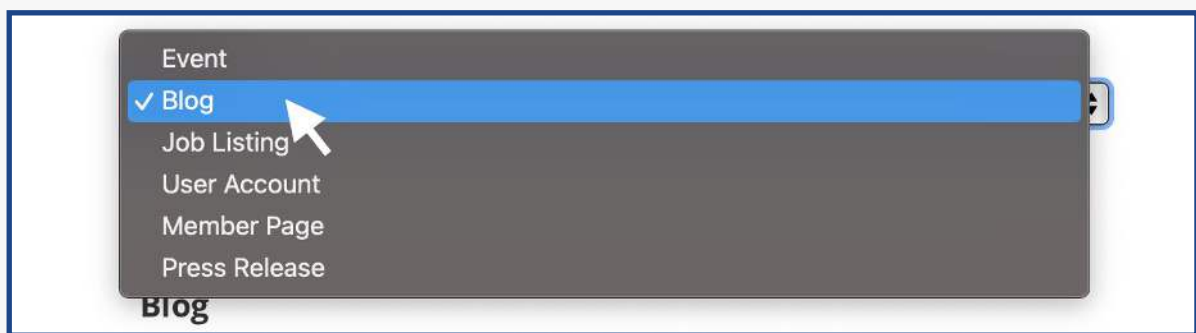
The screenshot shows a form with a field labeled "Banner Image (Required)". Below the label is a "Choose File" button and the text "no file selected". Below that is the text "Max. file size: 100 MB." and "Please provide a 2560 x 1280px banner image."

- Add **Notes** (If applicable) then review and accept [AVPN's Data Protection Policy](#), then click Submit. We will notify via email for any feedback.

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How do I submit a blog post?

- From your profile page, click on the **Content Submission** tab on the left.
- Select **Blog** from the drop-down category.



- Review the Guide to Guest Editorial found on this [link](#).
- Insert a **Blog Post Document** with a maximum file size of 100 MB only.
- Insert a **Banner Image** with a maximum file size of 100 MB only.
- Insert **Author Name, Email, Title, Bio,** and **Photo** with a maximum file size of 100 MB only.
- Add **Notes** (If applicable) then review and accept [AVPN's Data Protection Policy](#), then click Submit. We will notify via email for any feedback.

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How do I publish a press release?

- From your profile page, click on the **Content Submission** tab on the left.
- Select **Press Release** from the drop-down category.
- Insert **Page Link** and **Banner Image** with maximum file size of 100 MB only.
- Add **Notes** (If applicable) then review and accept [AVPN's Data Protection Policy](#), then click Submit. We will notify via email for any feedback.

How do I post a job listing?

- From your profile page, click on the **Content Submission** tab on the left.
- Select **Job Listing** from the drop-down category.
- Insert **Job Title, Organization, and About Organisation.**
- Select **Location** and **Experience Level** from the drop-down.
- Insert **Job Description, Responsibilities, and Requirements.**
- Add **Notes** (If applicable) then review and accept [AVPN's Data Protection Policy](#), then click Submit. We will notify via email for any feedback.

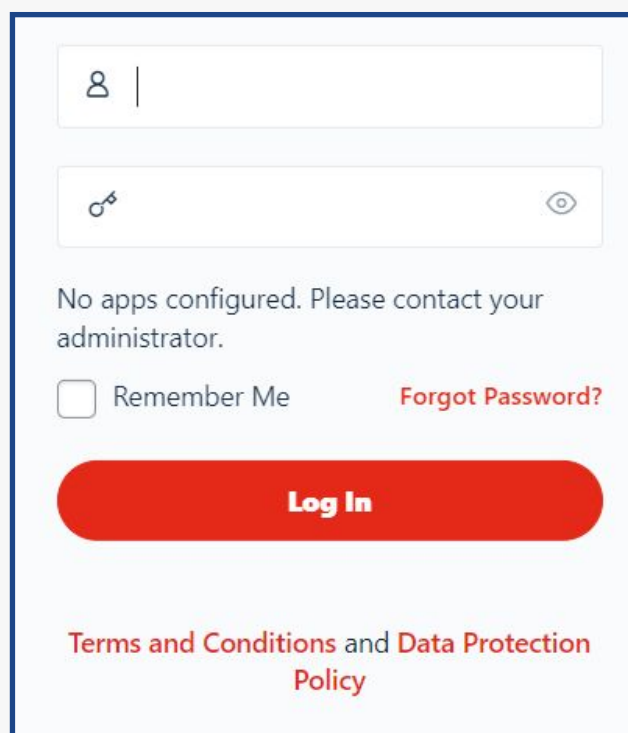
MEMBERSHIP FAQs

How to login?

- From [AVPN's homepage](#), click on the **Login** button found on the upper right corner.



- Enter your user name and password on the login page.



No apps configured. Please contact your administrator.

Remember Me [Forgot Password?](#)

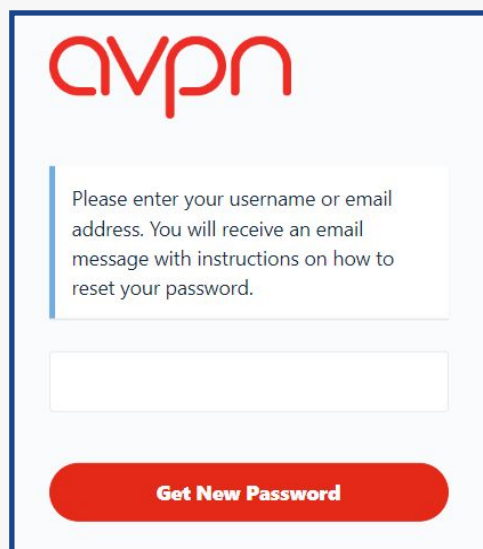
Log In

[Terms and Conditions and Data Protection Policy](#)

MEMBERSHIP FAQs

How do I set / reset my password?

- Click on this [link](#) and enter your username or email address in the field provided.

A screenshot of the AVPN password reset form. At the top is the AVPN logo in red. Below it is a text box containing the instruction: "Please enter your username or email address. You will receive an email message with instructions on how to reset your password." Underneath the text box is a white input field. At the bottom of the form is a red button with the text "Get New Password" in white.

- Access the password reset link sent to your email and create your new password.

What is the maximum number of user account profiles?

- We recommend keeping the number of user accounts to a maximum of ten for optimal updating and maintenance purposes. Please note that for Knowledge tier members, we are only able to create team member profiles for staff who are based in the market where the organisation is registered.

If you have any other questions or clarifications, you may contact us at membership@avpn.asia.

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Terms and Conditions for AVPN Membership

1. Membership Eligibility

- Membership is open to organisations that align with AVPN's mission and values.
- Applicants must complete the membership application process and provide accurate information.

2. Member Types

- AVPN offers memberships to various stakeholders (e.g., Social Investors, Philanthropists, High Networth Individuals, Corporation, Financial Institution, Family Offices, Incubator/Accelerator, Government Related, Research Institution, Foundation etc).

3. Membership Fees

- Membership fees are required for certain tiers and are subject to change. Members will be notified of any changes in fees at least 30 days prior to the renewal date.
- Fees must be paid in full to activate and maintain membership status.

4. Membership Benefits

- Members will receive benefits as outlined on the AVPN website, which may include access to networking opportunities, resources, events, and exclusive content.
- Benefits may vary by membership tier and are subject to change at AVPN's discretion.

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Terms and Conditions for AVPN Membership

5. Code of Conduct

- Members are expected to conduct themselves in a professional manner and uphold the values of AVPN.
- Any form of harassment, discrimination, or unethical behavior will not be tolerated and may result in termination of membership.

6. Confidentiality

- Members agree to respect the confidentiality of information shared within the AVPN community, including but not limited to discussions, documents, and member data.

7. Termination of Membership

- AVPN reserves the right to terminate or suspend any membership at its discretion, particularly in cases of violation of these terms and conditions or any other AVPN policies.
- Members may discontinue their membership by providing written notice to AVPN.

8. Membership Period

- The membership duration is one year and is renewable annually.

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Terms and Conditions for AVPN Membership

9. Liability Disclaimer

- AVPN is not liable for any direct, indirect, incidental, or consequential damages arising from the use of membership benefits or participation in AVPN activities.
- Members participate in events and activities at their own responsibilities.

10. Amendments to Terms and Conditions

- AVPN reserves the right to modify these terms and conditions at any time. Members will be notified of significant changes via email or through the AVPN website.

11. Governing Law

- These terms and conditions shall be governed by and construed in accordance with the laws of Singapore.

12. Contact Information

- For any questions or concerns regarding these terms and conditions, please contact your respective [market representative](#).

By applying for AVPN membership, you acknowledge that you have read, understood, and agree to these terms and conditions.



AVPN is a unique funders' network committed to building a vibrant and high impact social investment ecosystem across Asia. AVPN is catalysing more strategic and collaborative social investment from philanthropy to impact investing, addressing key social challenges facing Asia today and in the future.



membership@avpn.asia



avpn.asia



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